RoboWall

Prescription Collection In Seconds

Retail and outpatient pharmacies continually seek ways to enhance patient convenience while managing staff workload efficiently. RoboWall is a secure, **automated prescription collection** system that enables patients to pick up their medications 24/7. This wall-mounted or window-integrated solution extends your pharmacy's service hours **without additional staffing**, allowing pharmacy teams to focus on patient consultations and clinical services during operating hours.

Ideal Technology For:

- Enhancing Customer Convenience
- Increasing Brand Visibility
- Improving Collection Efficiency & Management
- Achieving Time & Labor Savings
- Seamless Innovation (Minimal Workflow Disruptions)

Patients access their prescriptions when it suits them - simple, secure, and private.

Enhanced Brand Visibility

Customisable exterior and LED lighting optional increase your pharmacy's presence

Sleek outer design and optional LED lighting guides the customer to the available pickup window, plus adds another branding opportunity for the pharmacy

Promotes Medication Adherence

Convenient access supports timely prescription pickup

Contactless & Efficient

Reduces counter congestion and supports social distancing

High Capacity, Flexible Design

Stores up to 224 orders in customisable bin sizes

24/7 Patient Convenience

Patients pick up prescriptions anytime, eliminating queuing and waiting

Versatile Installation

Pharmacy, clinic, supermarket, or transit hub locations

Secure & Traceable

Every transaction logged; PIN and DOB required for pickup

RoboWall

How It Works:

Filling Process (inside)

After receiving a prescription order, pharmacy staff log into the RoboWall system and scan the prescription barcode. The staff member selects the required compartment size and is presented with the exact location to store the prescription. Once confirmed, RoboWall automatically notifies the patient via email (or SMS) that their prescription is ready for pickup.

Software and barcode-scans guide pharmacy staff to the next available location for order storage

Pickup (outside)

Patients receive an automated notification when their prescription is ready. At the pickup terminal, they enter their DOB and unique PIN to retrieve their order. Every transaction is securely logged for full traceability.

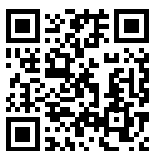**Fast process, retrieve up to 3 orders per minute**

Expand Your Pharmacy's Automation:

RoboWall is part of RoboPharma's comprehensive suite of pharmacy automation solutions. From high-speed dispensing to script logistics, we help optimise every step of your workflow to increase output and deliver better patient care.

Contact RoboPharma to learn how RoboWall can transform your pharmacy's prescription fulfillment operations.

Contact RoboPharma

sales@robopharma.com
www.robopharma.com
+31 (0) 416 34 71 72
Warrington, United Kingdom

Watch Video

System Specifications

Patient time to retrieve:
About 3 orders/minute

Capacity:
Up to 224 compartments
(typical configuration: 120 mixed-size compartments)

Processing Speed:
4 orders/minute (loading),
3 orders/minute (pickup)

Security:
DOB verification and PIN, complete transaction logging

Housing:
Durable stainless-steel construction

Notifications:
Email standard, SMS optional

Integration:
Standalone operation or pharmacy system interface compatible

Payment Module:
Optional for Europe, UK